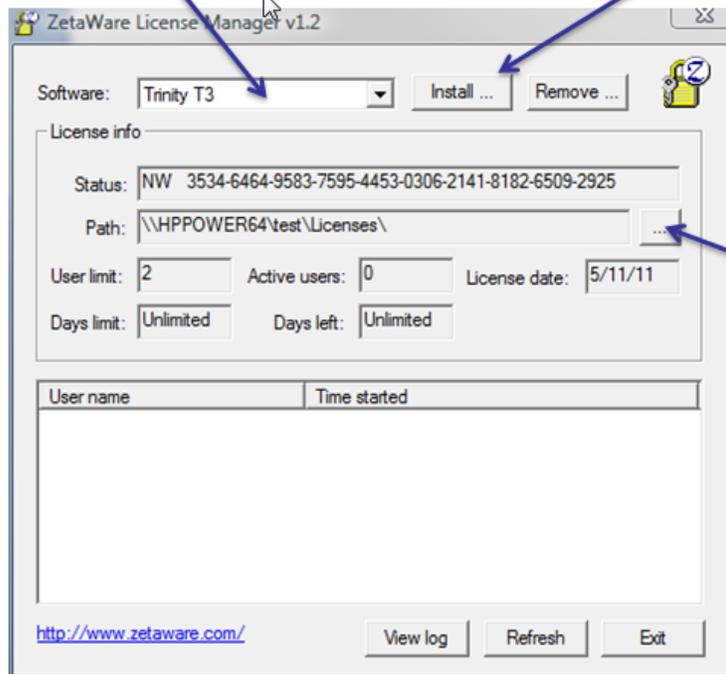


ZetaWare License Manager (zLigMgr) Manual

The License Manager program is available from <http://www.zetaware.com/support/zLicMgr.zip>
There are two files in the zip file, unzip both and double click the zLigMgr.exe to run the program.

1. Select software

3. Install license



2. Select UNC Path

New Network/Site Floating License Installation

Step 1: Create a folder on a shared network drive where the license files will be installed. For instance, you may create the folder as "\\SERVER1\Software\ZetaWare\$\License\". This folder (the license path) should have write permission for all users. The \$ sign is recommended to hide the folder from browsing. A mapped drive with a drive letter would also work but the UAC path is highly recommended.

Step 2: Run LicMgr.exe and select the application (e.g. Trinity) from the Software list. Then browse license path (by clicking on the browse [...] button to the right of the license path) to the license folder you created in step 1. Click Select.

Step 3: Click Install ... It will ask you to confirm the path again and clicking next, you will be given a reference code and asked for a license key. Click the Copy to Email button and paste the data in your email. E-mail us the reference code and the license path in UNC format and we will e-mail the license key back to you. The reference code and license key are unique to the server PC's hardware.

For users to use (connect to) the network license, install and launch Trinity on user's PC. When asked for a license, select option 3. "Register to an existing floating network license". Then enter to the same license path (in UNC format) created in step 1 and click OK. Please note: The correct path for the license is the path you created and not any subfolder in it.

Removing Existing License

Step 1: Run LicMgr.exe and select the application (e.g. Trinity) from the Software list. Then browse license path (by clicking on the browse [...] button to the right of the license path) to the license folder of the existing license. Click OK. The status (user limits, time limits etc.) will be displayed.

Step 2: Click Remove...It will ask you to confirm that you want to remove the license. Click Okay and it will generate a removal code. E-mail us the removal code to confirm the removal.

Moving license to a new server

To move the license to a new server, we will need to remove the license from the current server, following above paragraph and send us the removal codes for confirmation. Then please follow the instructions for install new license (previous page) to install the license on the new server.

Monitoring License Use

Simply select the software to monitor and browse the license path to the license folder to monitor the license status. The license status should show the concurrent user limit, expiration date (if timed license) etc. The active users are listed as well. The information is updated every 5 minutes. You may click the Refresh button to update the information.

Installing Managing Other Software

The License Manager can be used to install licenses for any of ZetaWare's software (Trinity, Genesis, KinEx and T3 (Trinity 3D)). License for each software program can share the same license folder(license path).

Common errors related to installing license or software on user's machine

You may get a "invalid machine code", or "license illegally restored" error when you attempt to register the user to the license, or check out a license. If this happens, remove the license file folder (the folder with a numerical name) from the end user's local Trinity or Genesis program folder and try again.

You may also get an error saying "Registry operation failure", or "Cannot access the registry". This means you need a higher permission for your Windows registry. You may login as admin to resolve it. If this is a Windows Vista or 7 machine, you may turn off UAC (User Access Control) under User Accounts in Control Panel to fix the problem. Alternatively, you may right click the program shortcut icon on desktop, choose properties, and then click on Compatibility tab. Check the Run as administrator box and click OK.

If you get an error about "Cannot create license path", or "Permission denied" when connecting or installing a network license, you either have not enough permission to the license folder on the server, or mistyped the path. Check proper file permissions.

Contact Information

Web: <http://www.zetaware.com/support/>

Email: zhe@zetaware.com

Phone +1 (972)896-4112